



TIPPING STAFF GRATUITIES

We hope you have enjoyed your stay at The Kasbah du Toubkal and our staff have been attentive and looked after you well. We have been asked what is the policy on tipping, obviously it is discretionary but if you would like to give anything to our staff we would ask you to use the box for this purpose on the table in the dining room. This is distributed equally between all our staff and will ensure that everyone including those behind the scenes benefit from your donation. We believe this is in keeping with the team spirit we try to engender and operate at Kasbah Du Toubkal.

Q. Should I tip at the Kasbah and elsewhere?

For those that wish, there is a central gratuities box at the Kasbah which will be shared out amongst the Kasbah staff.

Elsewhere in Morocco, tipping that takes place in most other countries is appreciated. In restaurants 10% is probably considered on the generous side of things many people tip this sort of amount and quite a few do not!

If you have been with a driver or guide or a cook, muleteer for several days and you have been pleased with his work a tip of about:-
100DH to 150DH for driver or guide
and 50DH to 100DH for cook, muleteer,
or so per day is something that would be very welcome.

Respect local traditions, protect local cultures and maintain local pride

- Giving to children encourages begging. A donation to a project, health centre or school is a more constructive way to help.

Hopefully the attitude of the Kasbah staff is that they are very pleased to be given gratuities, but they are paid to do their job and it should be considered an extra for good service.

We hope this has been useful

Thank you.